



## VISTA RESEARCH, INC.

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### LETTER OF RECOMMENDATION FOR JEFF KLEIN

To whom it may concern:

Jeff Klein has done outstanding work for Vista Research, going beyond what he was originally hired to do. When we brought him on board we needed installation, operation, and maintenance manuals to be flushed out and edited for our radar system. In addition to handling that, Jeff added a more professional look as well as creative graphics; he lifted the manuals to a higher level and resolved issues that had been overlooked. Since our systems are constantly being updated, he took it upon himself to keep the manuals as current as possible.

Our products are fairly complex, and when he had questions he took the initiative to seek out subject matter experts as necessary, always careful to take as little of their time as possible.

In addition, he created superb PowerPoint training packages for installing and operating our products. When asked to prepare an advertisement for an industry magazine, he took changes of direction in stride and worked over Thanksgiving and Christmas holidays to make sure it was done in time. The end product looked terrific and was well received by industry. I can see why he won a Clio award when he worked in the advertising industry.

Additionally when we had special rush projects that needed his help, he would see to it that those were completed ahead of their deadlines.

In short, it has been a real pleasure to work with Jeff Klein.

Sincerely,

Scott Foster  
Vice President Operations  
Vista Research, Inc.